



FIG. 1

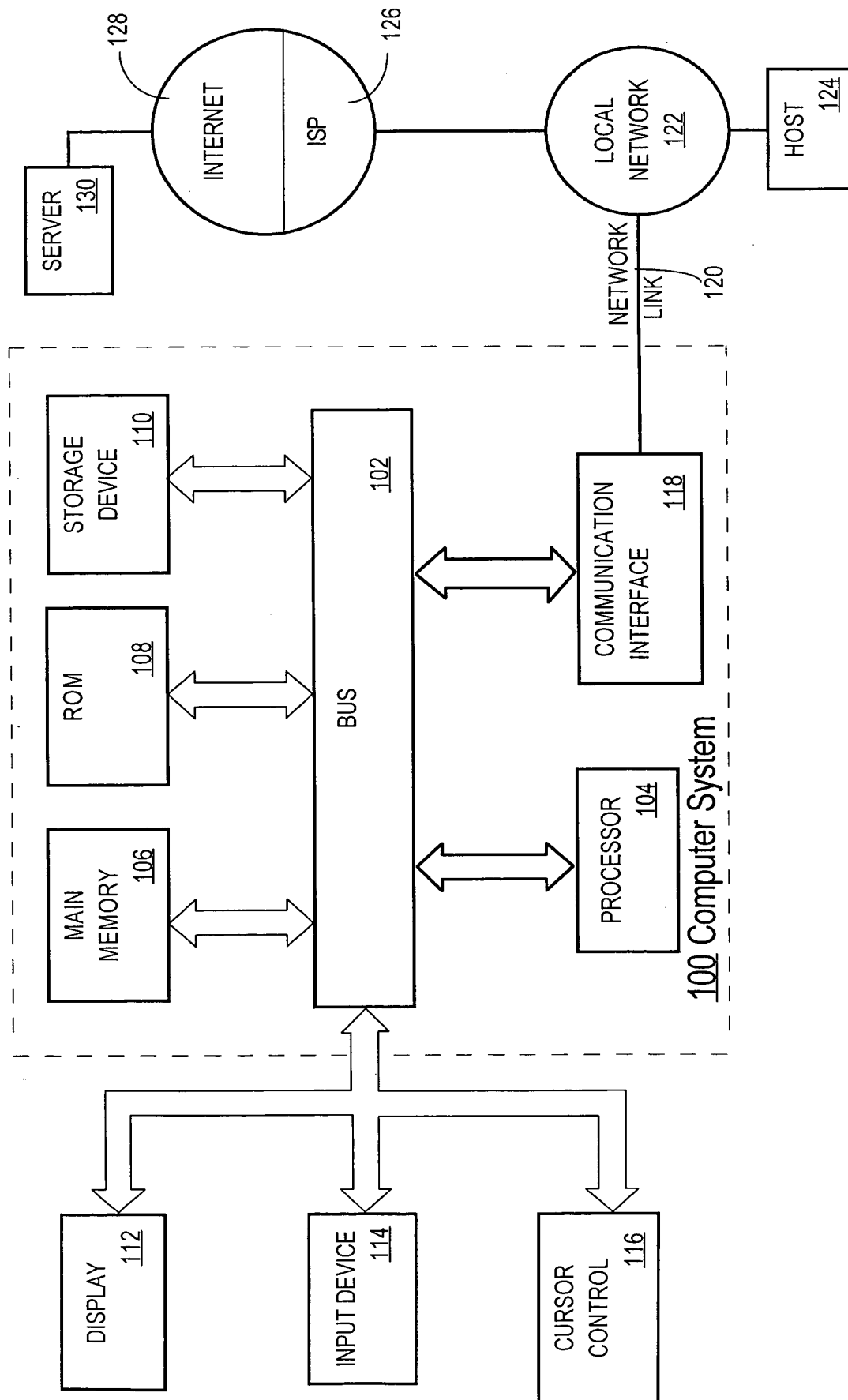


FIG. 2A

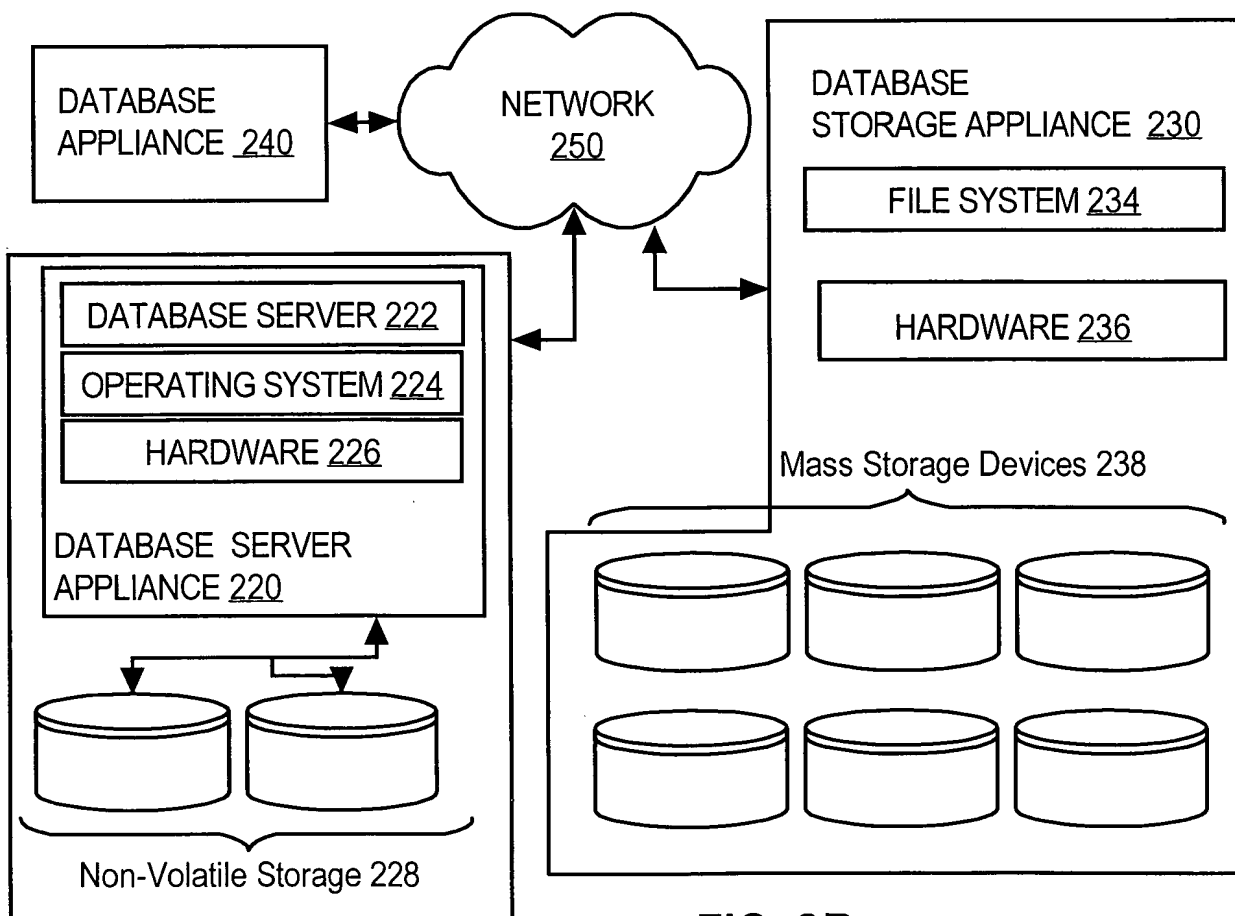
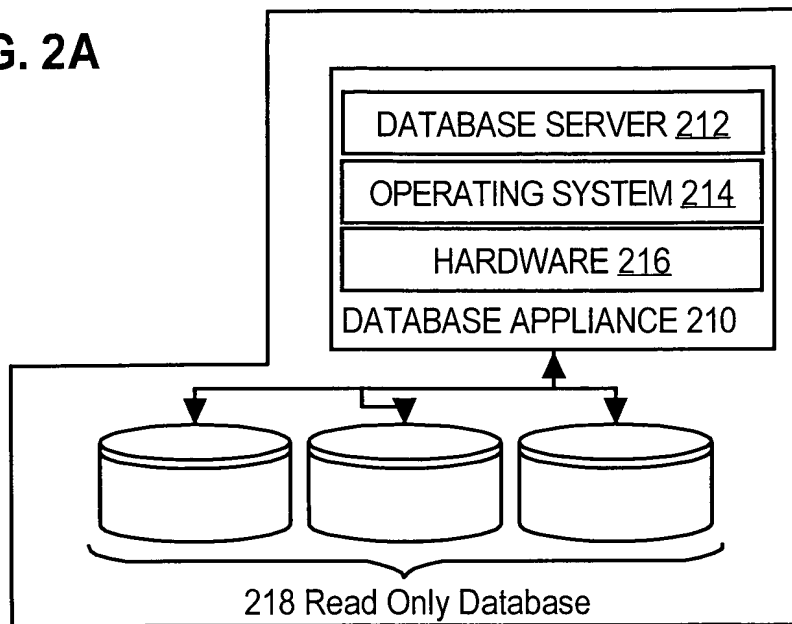


FIG. 2B

REPLACEMENT SHEET

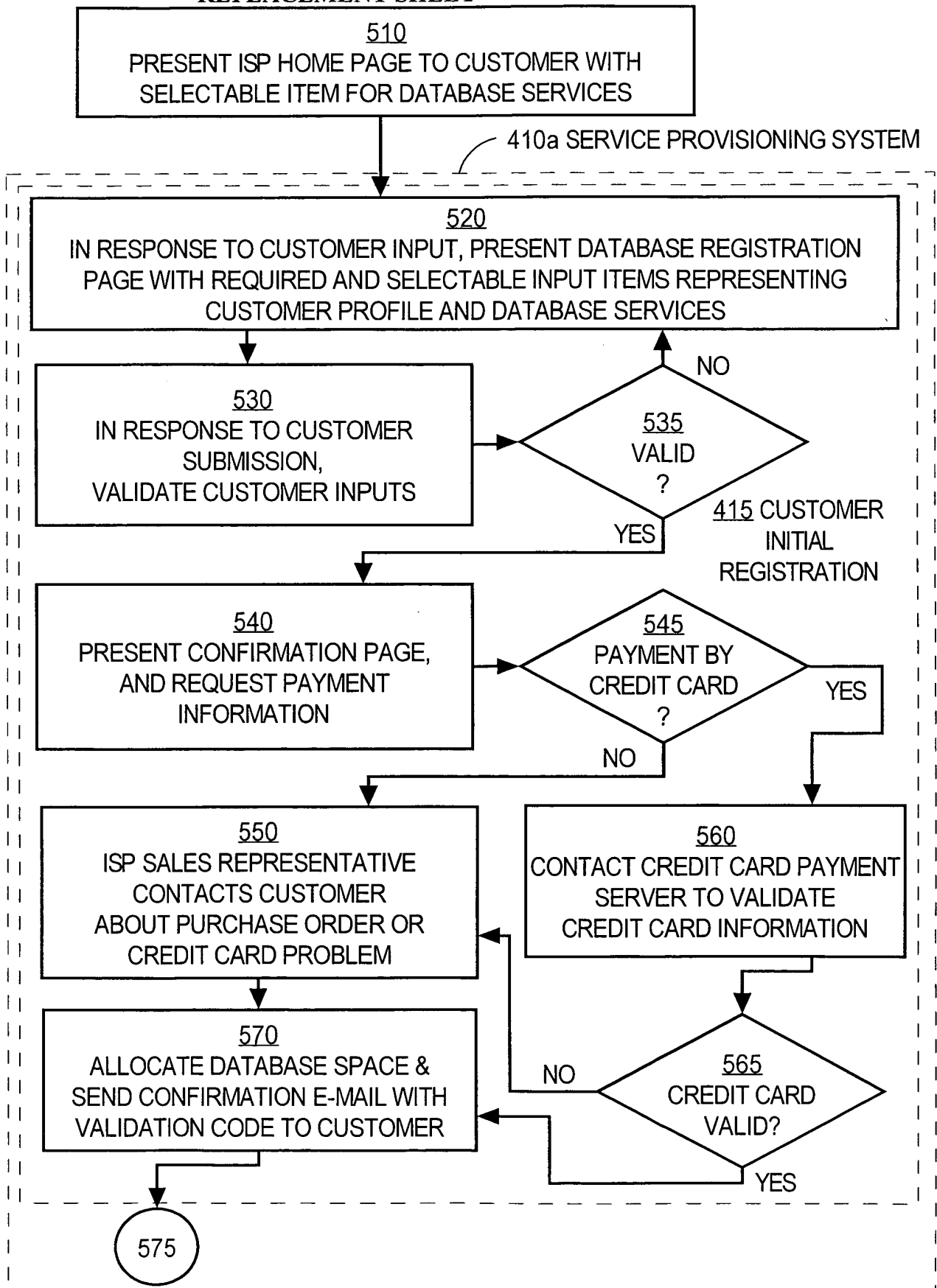
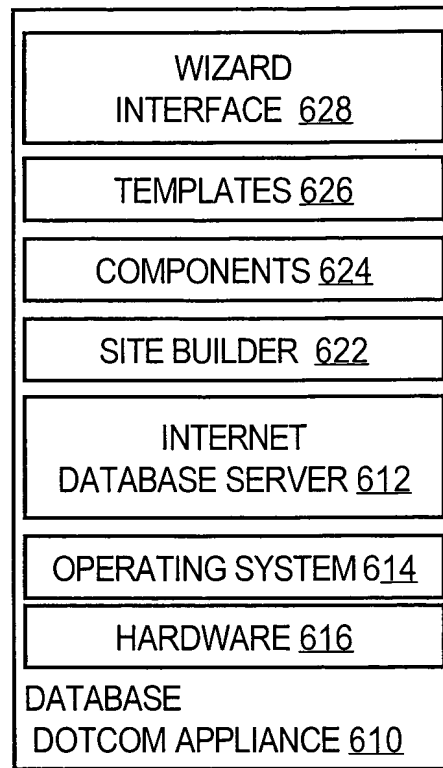


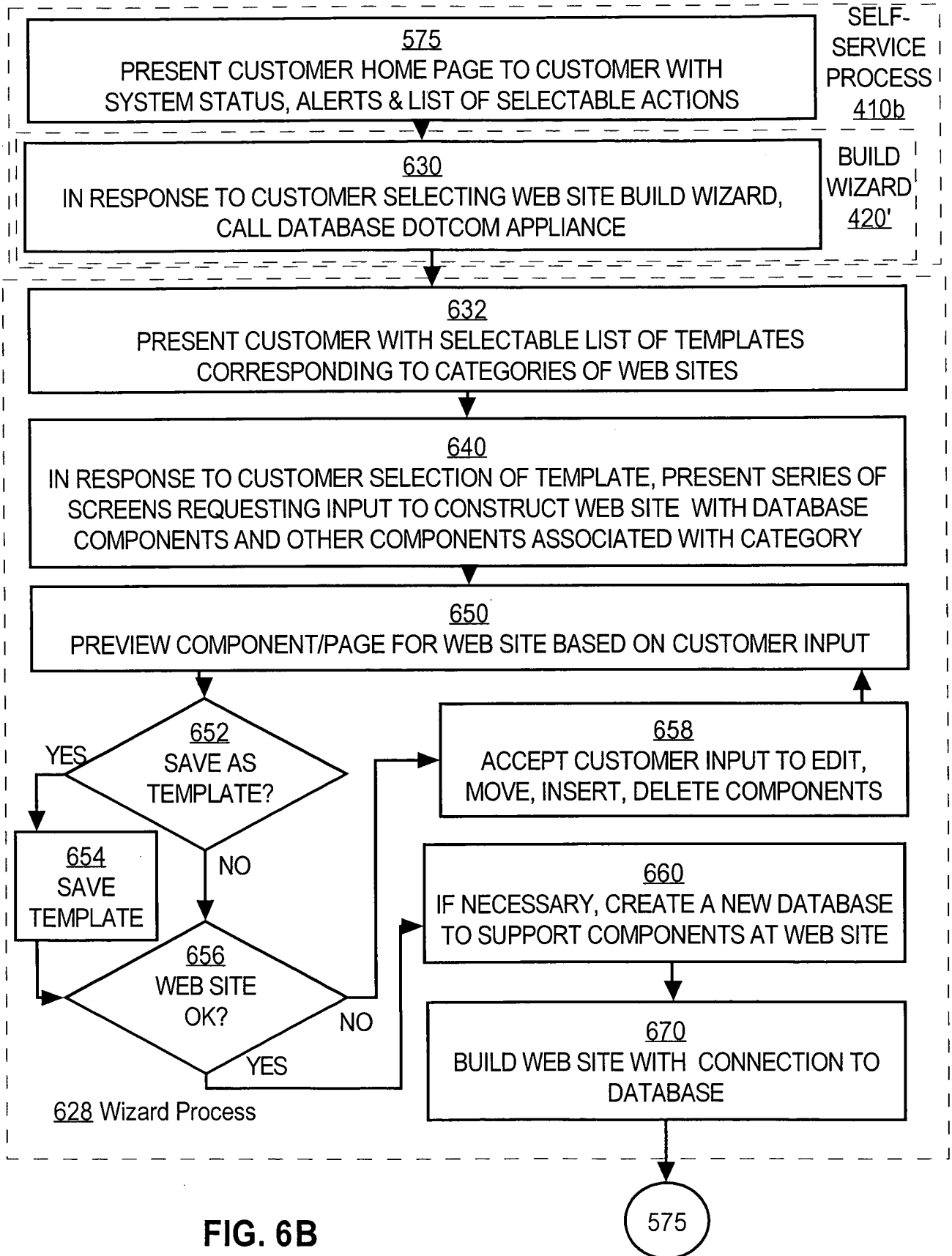
FIG. 5A

523 List of Labels	522 CUSTOMER PROFILE:	ASP/ISP LOGO
- COMPANY NAME	<input type="text"/>	525
- POSTAL ADDRESS	<input type="text"/>	} 524 Input Area
- CONTACT NAME	<input type="text"/>	
- TELEPHONE NUMBER	<input type="text"/>	
- E-MAIL ADDRESS	<input type="text"/>	
<input type="button" value="SUBMIT"/> 521		

FIG. 5B

FIG. 6A





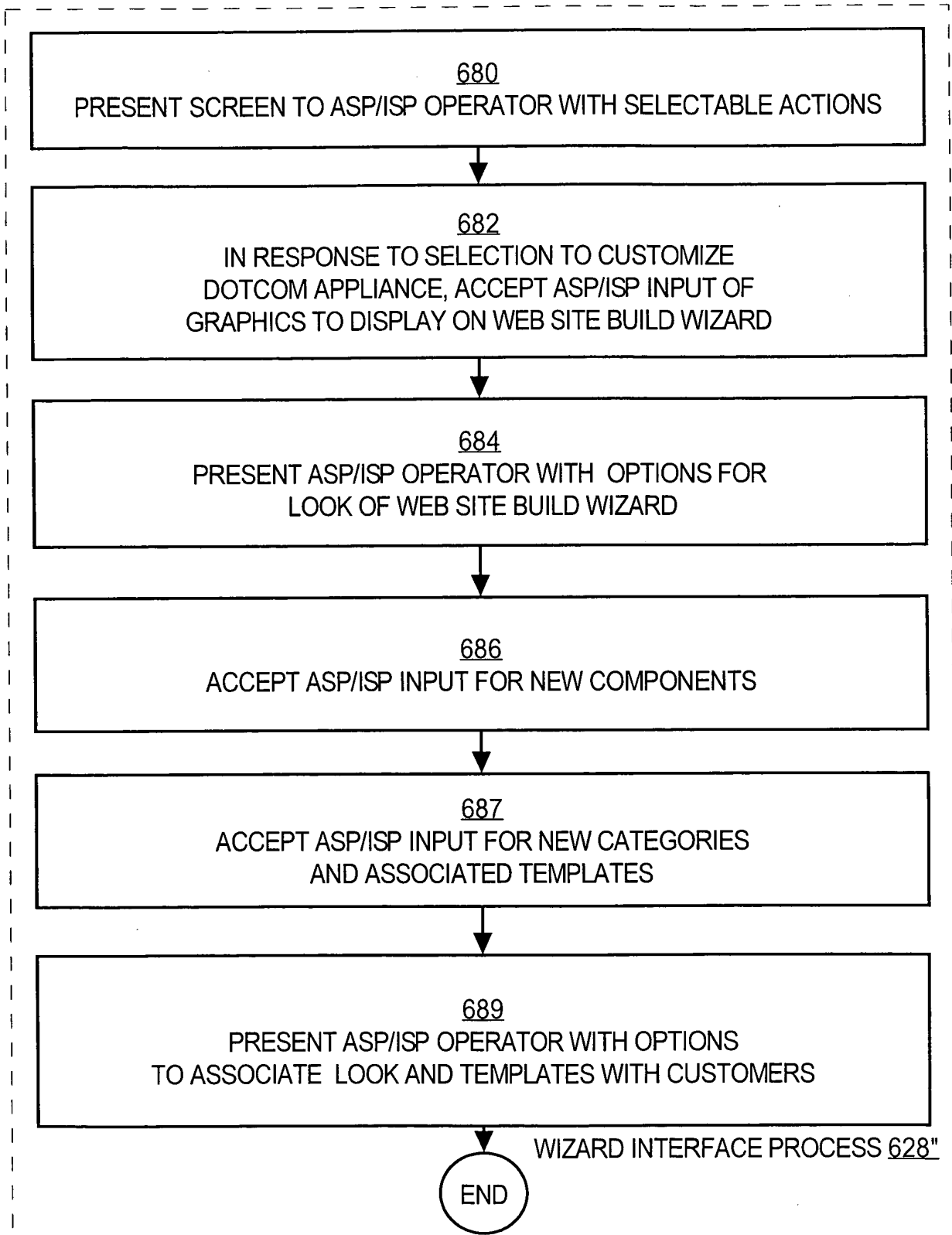


FIG. 6C

DISCUSSIONFORUM
 COMPONENT 698a

TEXT BOX
 698b

INPUT BOX
 698c

PUSH BUTTON
 698d

CLEAR
 BUTTON
 698e

TEXT FIELD
 698f

SELECTION
 BOX 698g

LABEL 692

NUMBER OF ITEMS TO BE
 DISPLAYED (ENTER A NUMBER
 GREATER THAN ZERO OR ENTER
 ALL TO VIEW ALL ITEMS)

5

TEXT BOX
 693

FIRST RADIO
 BUTTON 694a

SECOND RADIO
 BUTTON 694b

THIRD RADIO
 BUTTON 694c

SORT BY CREATION DATE

SORT BY NUMBER OF THREADS

SORT BY LAST RESPONSE DATE

LABEL 695a

LABEL 695b

LABEL 695c

OK

RESET

696

697

691
 DISCUSSION FORUM COMPONENT
 CUSTOMIZATION FORM

690
 DISCUSSION FORUM COMPONENT
 CUSTOMIZATION PAGE

FIG. 6D

REPLACEMENT SHEET

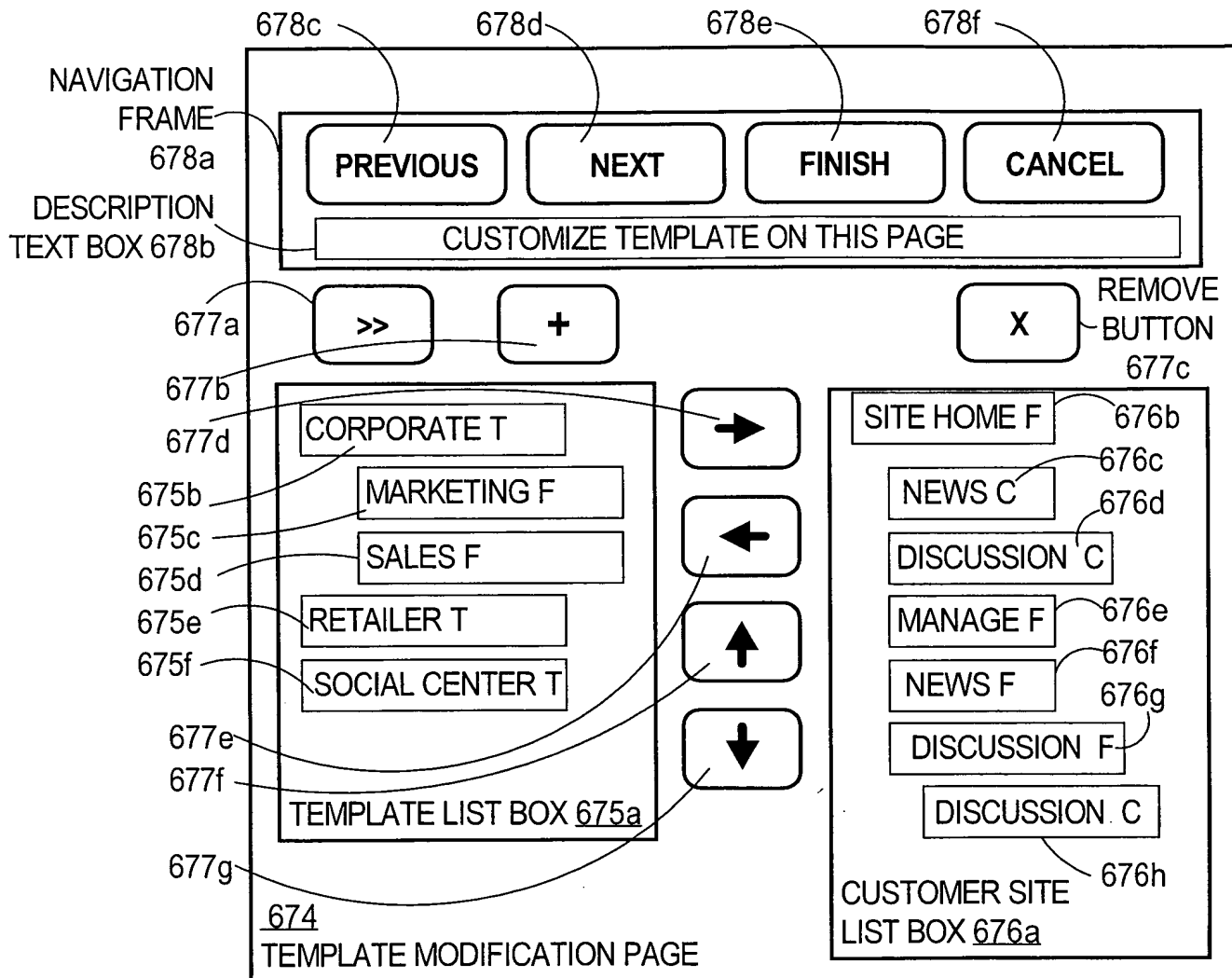


FIG. 6E

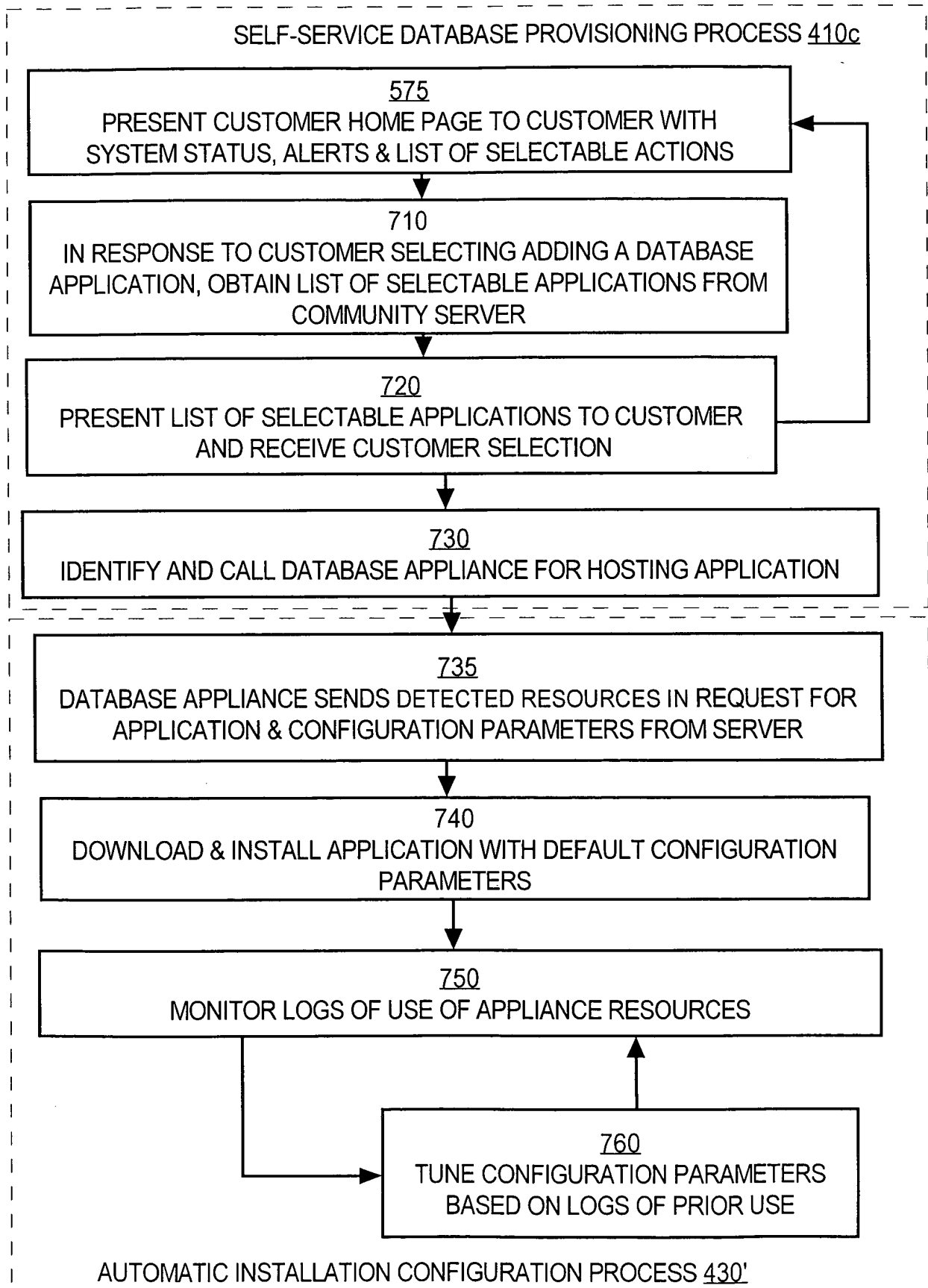


FIG. 7

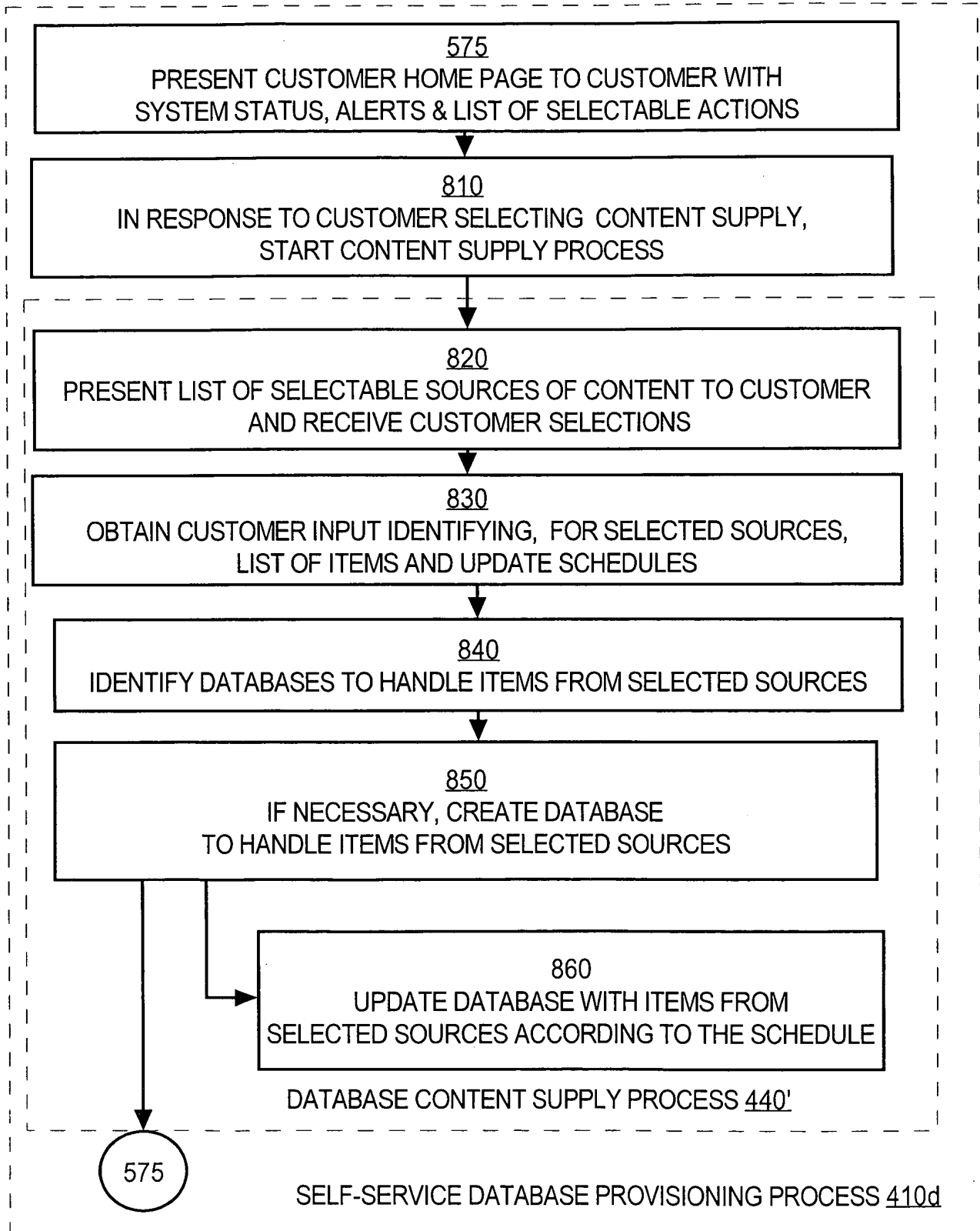


FIG. 8

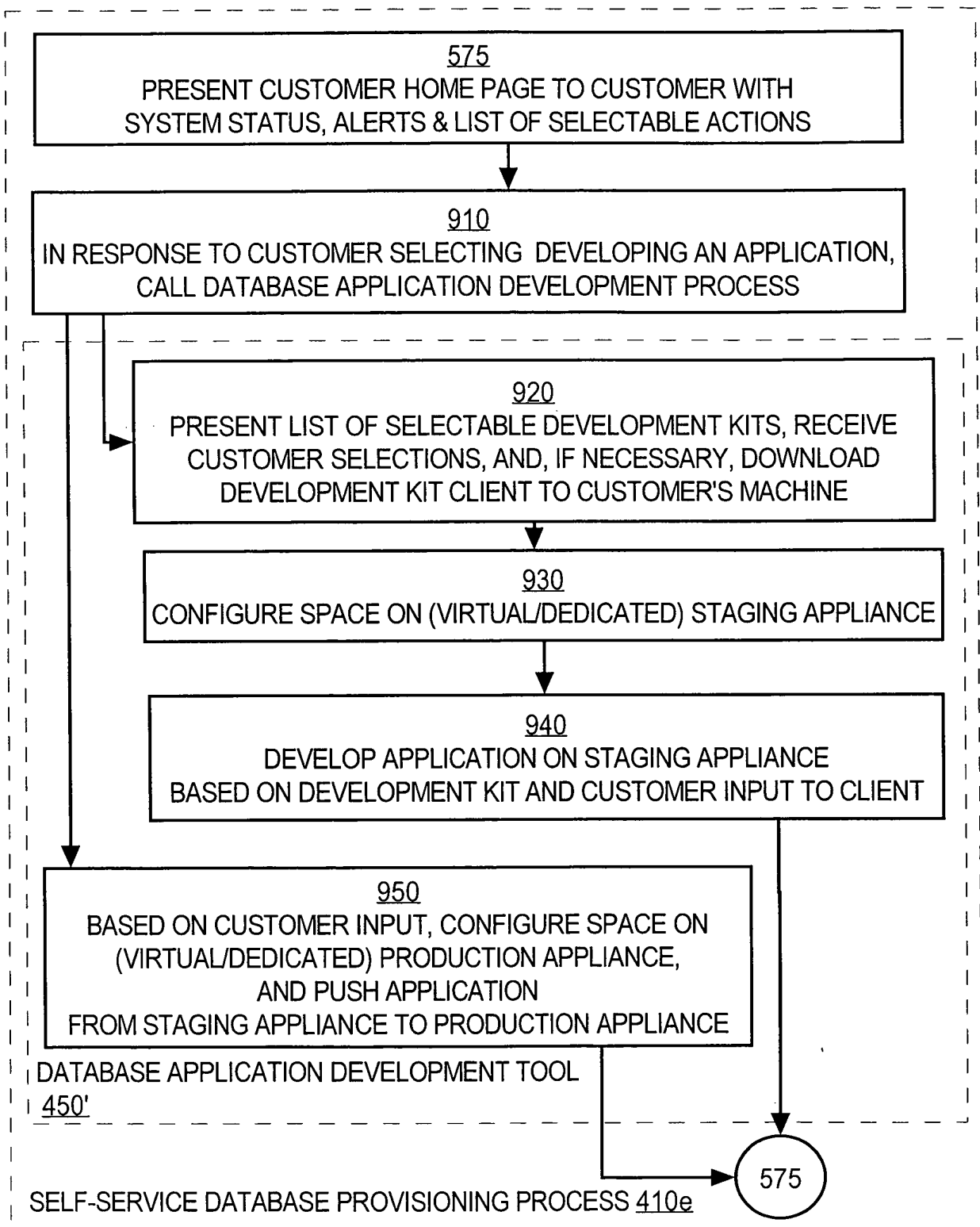


FIG. 9

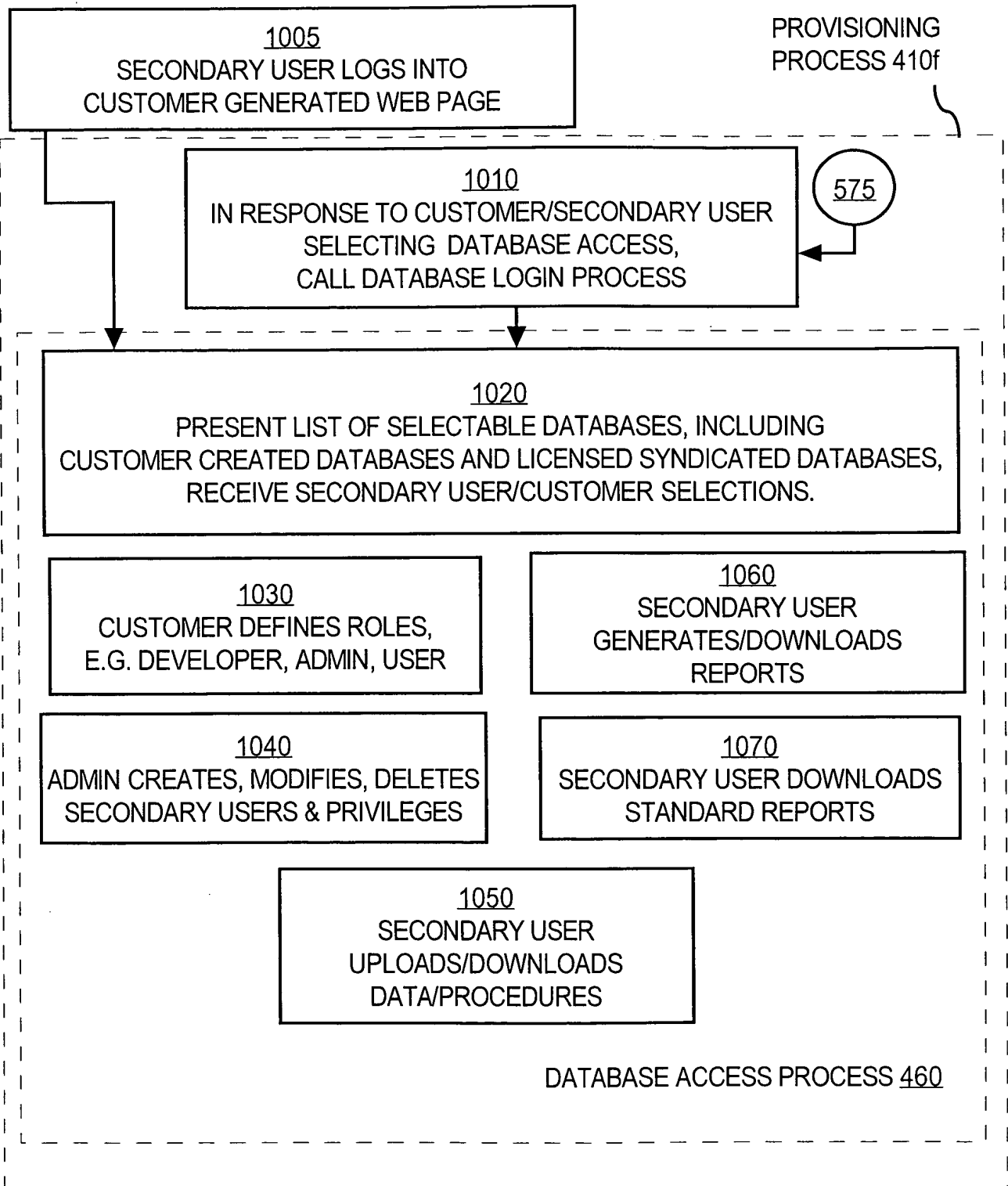
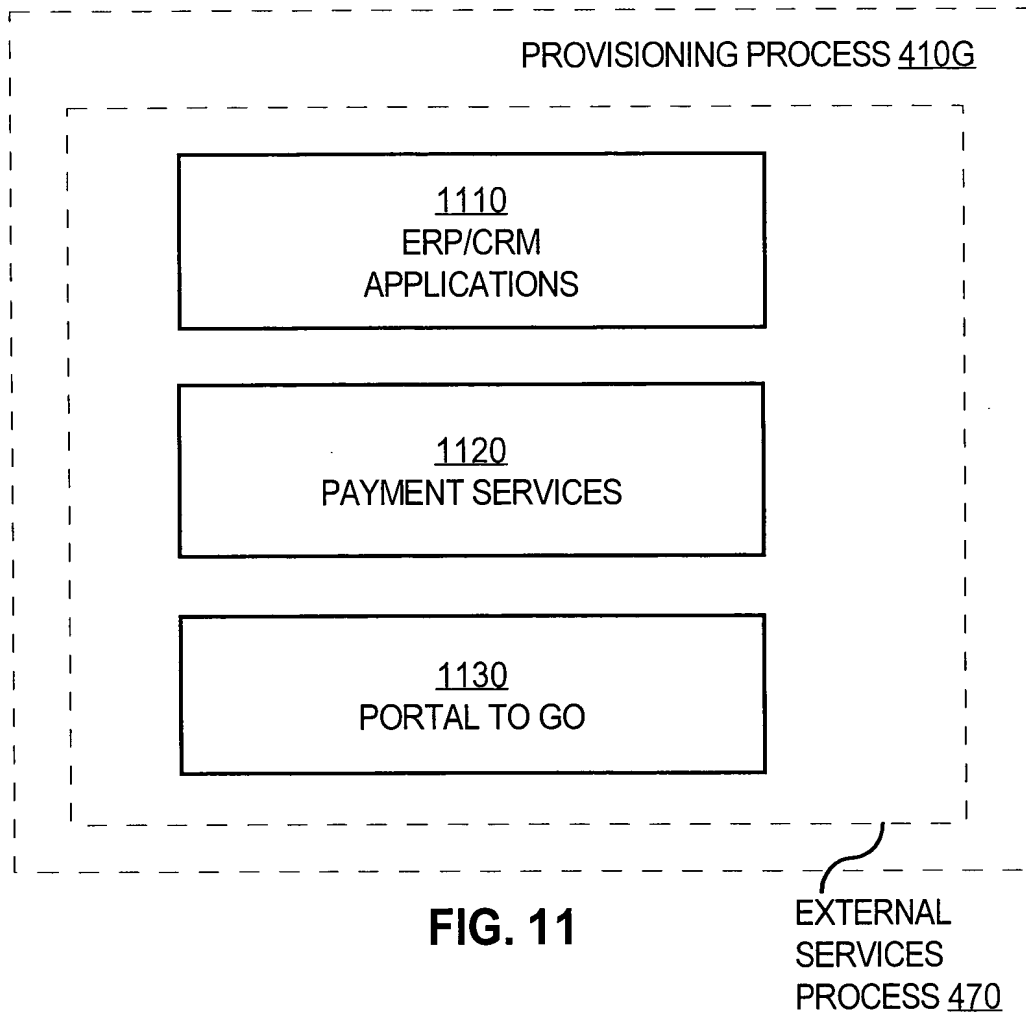


FIG. 10



REPLACEMENT SHEET

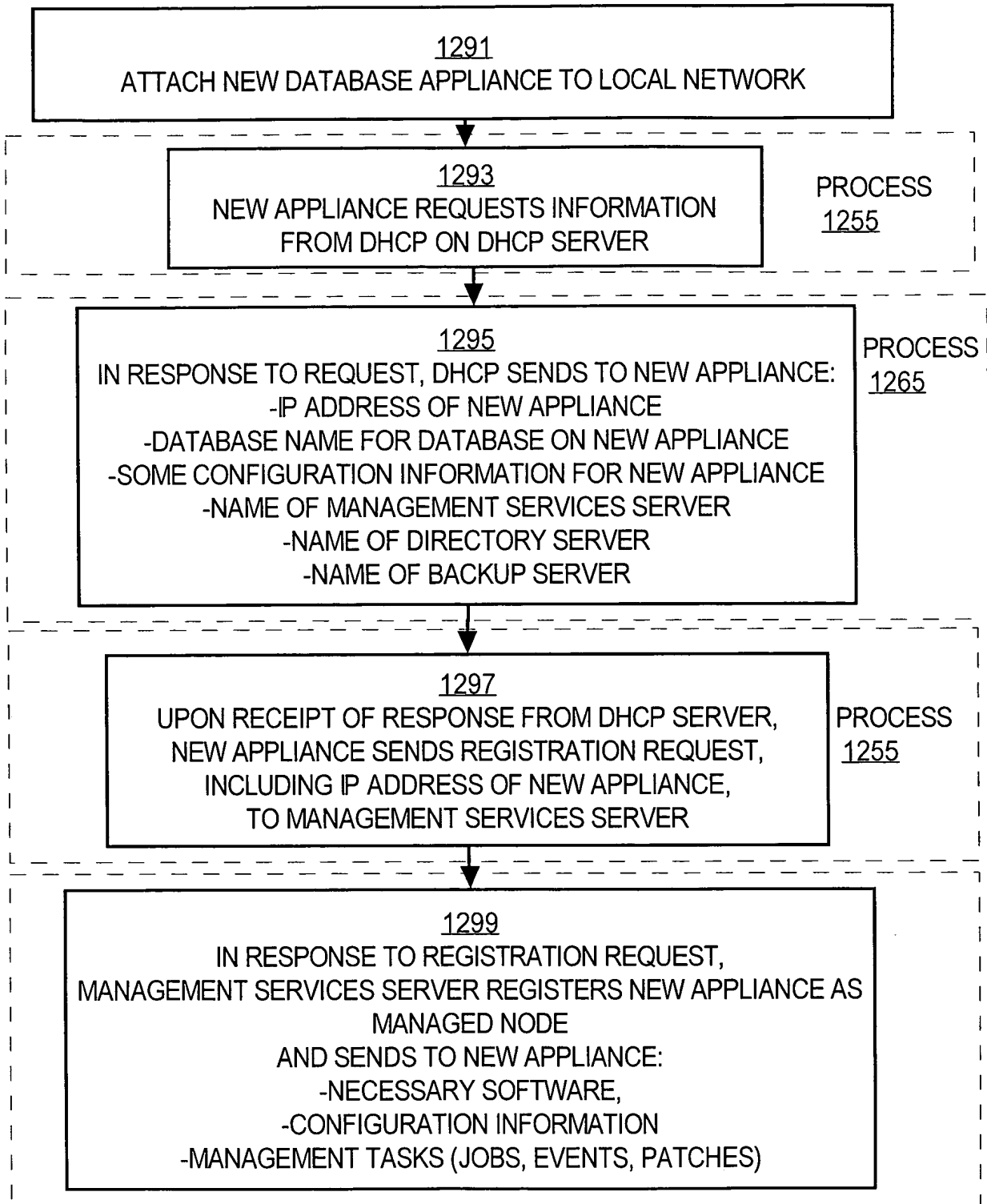


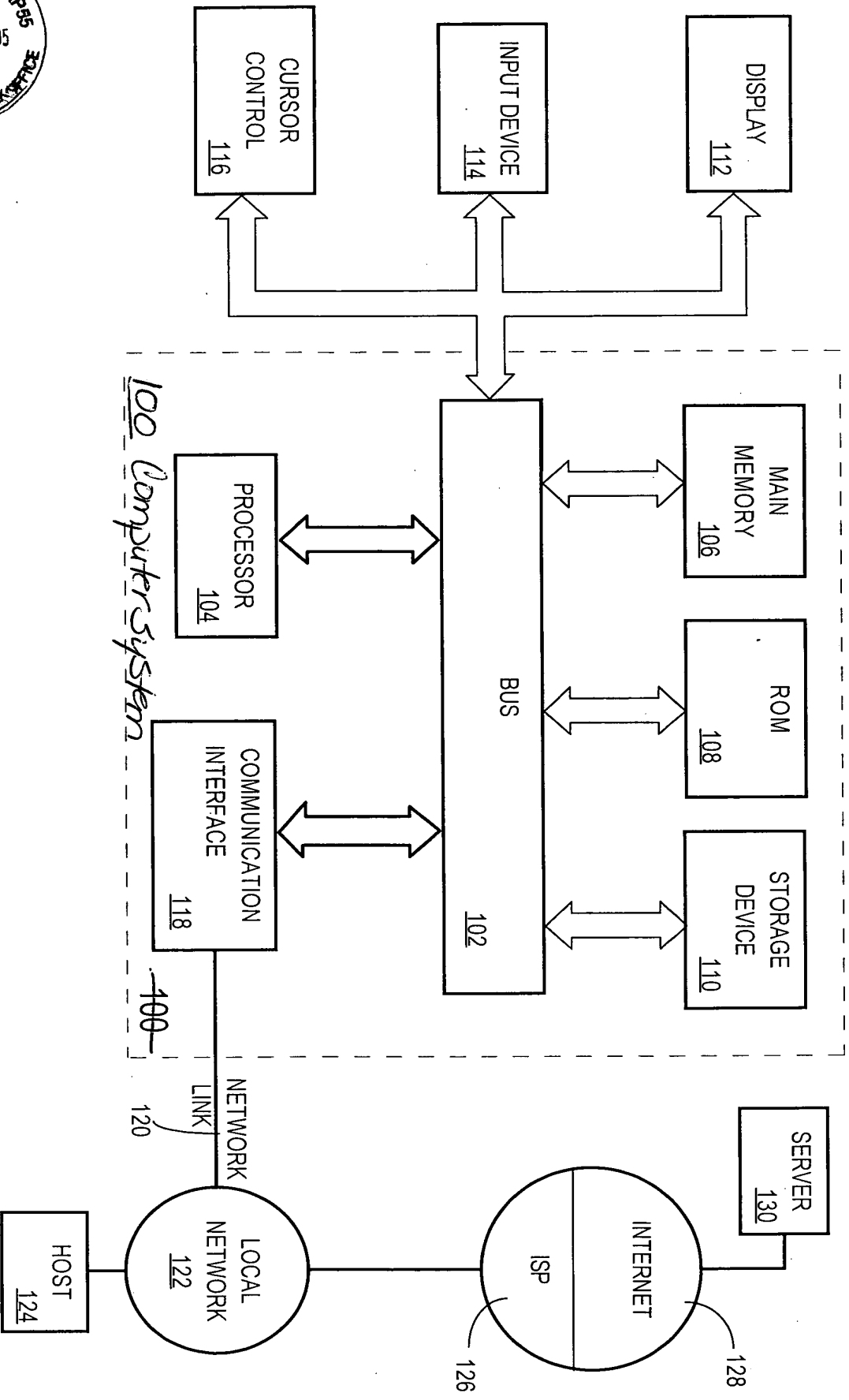
FIG. 12B

PROCESS
1215



Annotated Sheet Showing Changes

FIG. 1



100 Computer system